

# Devonshire Green & Hanover Medical Centres

## Autumn/Winter Newsletter 2025

[www.devonshiregreenandhanover.co.uk](http://www.devonshiregreenandhanover.co.uk)

Devonshire Green: 0114 272 0255

Hanover: 0114 276 2248

### An emotional farewell to Dr Allsopp

Our very wonderful Dr Allsopp - Liz - decided, after nearly 30 years of hard work and dedication to the practice, to hang her stethoscope up and retire at the end of October.

We held a small gathering to celebrate her momentous contribution to our team, with some past team members and clinicians joining us to share their memories.

Thank you to our patients that brought gift and well wishes for Dr Allsopp. We wish her a long, happy and restful retirement and she will be greatly missed.



### Welcome to Dr Anna Lewis

We are delighted to welcome Dr Anna Lewis who has joined our team of salaried GPs. Anna will be seeing patients until April 2026, after which she will be off on maternity leave.

Our team has also welcomed two new receptionists. As a training practice we welcome both GP registrars and medical students throughout the year, who train with us and move on. Your patience is always welcomed with staffing changes.

### Our Team

#### Three GP Partners:

Dr Helen Briddon  
Dr Alicia O'Rourke  
Dr Kieran Brown

#### Salaried GPs

Dr Elizabeth Dunningham  
Dr Munirih Shah  
Dr Anna Lewis

#### Physician's Associate

Ilir Osmani

#### Current GP Registrars

Dr Emily Alcock  
Dr Rory Gibson  
Dr Imogen Morgan  
(maternity leave)

#### Practice Nurses

Charlotte Davis  
Nuala Leake

#### Health Care Assistant

Janine Hill

#### Amelia Dickinson

General Practice  
Assistant

#### Sean Hughes

Homeless Outreach  
Worker

#### Non-clinical Team

Deirdre Malesa - Practice  
Manager  
Sarah Denton – Assistant  
Practice Manager  
Jackie Thiselton - Data &  
IT Lead  
Susan Wasteney – Patient  
Services Manager  
Hodoo Maalin – Somali  
Link Worker  
2 Medical Secretaries  
9 receptionists.  
Nurse Administrator  
Administrator/Receptionist  
Medical Notes Summariser





## Total Triage

Thank you for your patience during our transition to our new but effective system of accessing care at our practice.

For all requests for a GP/administration query we require a form to be completed, which is then sent back to our triaging GP/admin team to process. The form can be accessed via our website or via the NHS app.

Total triage is a new approach which is recommended by NHS England to improve access to Primary Care services. This should improve the quality of care our patients receive, to ensure that they are given the most appropriate appointment or advice to meet their needs, and that this is done in a timely way. This will enable us to ensure patients can be treated for acute queries sooner and pre-bookable appointments can be arranged for ongoing care related issues.

*We are keen to hear how you think this new system is working for you.* As always, we welcome your feedback, both good and bad. It helps us to continually assess and address the needs of our patients.

You can feedback to us via our website, through the links that we send to you after each appointment with us, you can write to us or provide feedback in person.



## It's not too late to have your Flu Vaccination

Following our text invites to eligible patients we held our annual Flu clinic on Saturday 2nd October, a huge thank you to our patients that attended.

***Please support your local GP Practice and have your flu jab with us this year.***

If you haven't yet been vaccinated, you can request an appointment by submitting an admin request triage form or by contacting our receptionists who will be happy to send you a booking link or book you in for an appointment. Please inform us as to whether you are/will be aged 65 or over this season when booking. Eligible children under school age can also have the vaccination in the form of a nasal spray.



## GP Net Zero

As a Practice we are committed to reducing our carbon footprint. You may have noticed the solar panel installed at Devonshire Green and maybe even seen some of our GPs out on visits to patients on their bicycles or on foot.

We have expanded our in-house recycling systems and encouraged our patients to recycle their used asthma inhalers or to switch to a more sustainable alternative. This year we also participated in the above research study, lead by the University of Warwick. Following on from this we have been awarded Pioneer status in the 2025 Green Impact for Health awards.





## Patient Participation Group

We would like to increase our patient participation group, we meet about four times a year and discuss changes within the practice and the NHS and how this affects you as our patients.

There are many changes happening at the moment so please join in to give us your ideas to help shape healthcare locally.

Please contact the Practice Manager if you are interested and would like more information on 0114 276 2248.



## NHS App

The NHS app is a very useful tool which you can use to access the following:

- book and manage appointments at your GP surgery
- order repeat prescriptions
- check your symptoms
- find out what to do when you need help urgently
- view your GP medical record securely
- register to be an organ donor
- choose how the NHS uses your data

Further information about how you can access/install the app can be found on our website, we also have some leaflets at each surgery.




## Christmas donation to Archer Project & Foodbanks



As a group of practices we were delighted to make a considerable donation to the Cathedral Archer Project. We were able to buy lots of warm hats and gloves to distribute to people suffering from homelessness this winter in Sheffield. We'd like to thank **We Are Workwear** for discounting these items and also thank the:



for adding £250 to our donation which we have been able to pass on the Archer Project who will make good use of it helping this vulnerable group of people at such a difficult time of year.





## **Christmas & New Year Closure dates 2026**

**Please see our doors and website for details of surgery closures over the festive period.**

**If you require your prescription before 24<sup>th</sup> December, then please order it by the 22<sup>nd</sup> December at the very latest.**



### **Are your contact details up to date?**

We send a lot of important and useful information to you via text and email and it is very important that if you have a new phone number/address or if you are going abroad for a while, relocating or leaving the UK, that you keep us informed.

This is especially important if we have referred you to the hospital. The details we hold match that of the hospitals, so if our details are correct, the hospital will have your correct details too.

Hospital waiting times can be long and if you have been referred to the hospital by us, to save any wasted valuable hospital appointments, please let us and the department know if you are to be unavailable for an appointment at any time.



**PLEASE REMEMBER TO CANCEL ANY APPOINTMENT YOU HAVE  
WITH US OR THE HOSPITALS.  
IF YOU NO LONGER NEED IT – SOMEONE ELSE DEFINITELY WILL.  
THANK YOU**



### **GDPR – General Data Protection Regulations**

The new regulations came into force on the 25 May 2018.

You will notice information in the waiting rooms and our updated privacy notice. We are currently producing a new registration pack and practice handbook to reflect the changes.

